

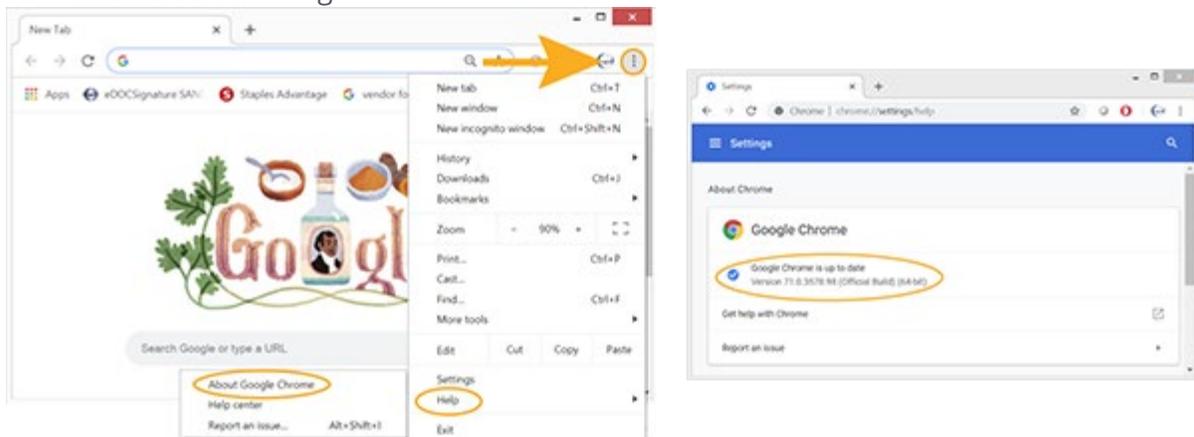
Tech Tip #13: Finding your browser version.

How do I find my browser version? It's a common question that clients ask us when we ask them, "what browser and version are you using?" This is especially true for those clients using our idocVAULT and eDOCSignature platforms because your web browser and browser version need to be supported by the application being used or the application will not perform properly.

We are always striving to keep our software up to date with the latest technologies for optimal use at your credit union. Browser updates enhance your browsing experience and often provide additional security features unseen to the user. To keep your web browser updated and to know what version you are currently using, follow the instructions below.

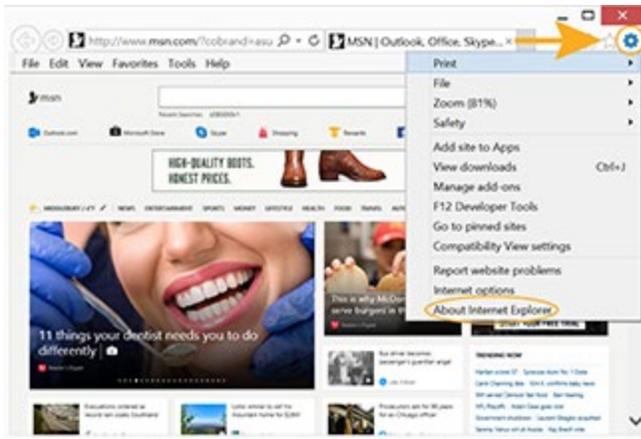
If you are using Google Chrome as your default browser:

- Click on the three dots on the top right hand corner of the page. This will open a menu dropdown.
- Click on Help and a pop out will open.
- Click on About Google Chrome to view the version.



If you are using Internet Explorer as your default browser:

- Click on the gear icon at the top right hand corner of the page. This will open a menu dropdown.
- Click on the About Internet Explorer to view the version.



While most of our clients use either Chrome or Internet Explorer, it is easy to find the version on any browser you may be using by typing the question: How do I find my browser version? into your web browser.