

Tech Tip #14: Why did my signature pad stop working in ProDOC?



Sometimes if a signature pad is not working correctly, it just needs to be reinitialized.

Here's a quick troubleshoot tip if it is a connection issue.

- Exit ProDOC
- Unplug the signature pad for 10 seconds
- Plug the pad back in
- Relaunch ProDOC

If you're still having issues, give us a call at 800.425.7766 option 2, email us at crs@edoclogic.com or go to <http://edocsupport.com>.