## **Tech Tip #20: ProDOC**

## **System Error. Code 5. Access is Denied!**

If you print a form/receipt from ProDOC and receive an error that reads: "System Error. Code 5. Access is Denied", click the ellipsis button (...) next to Print. If "Print Original File" is selected, change the option to either: Print with signatures or Print without signatures.

